

CLAIMS

1. A brand-creation process evaluation system,
comprising:

model format storing means that stores information on
5 a model format representing a cyclic process of brand knowledge
creation in which arrangement of dynamic evaluation parameters,
which correspond to groups of indices obtained by factor analysis
of several indices for dynamic evaluation of a brand,
respectively, is set;

10 object brand parameter acquiring means that acquires
dynamic evaluation parameters for a target brand to be evaluated;

model creating means that creates a brand-creation
process evaluation model of the target brand by arranging the
dynamic evaluation parameters for the target brand, which are
15 acquired by the target brand parameter acquiring means, in
positions set in the model format with reference to information
of the model format; and

output means that outputs information on the
brand-creation process evaluation model created by the model
20 creating means.

2. A brand-creation process evaluation system according
to claim 1, wherein

the dynamic evaluation parameters include a contact
parameter representing the degree of "contact" with a brand,
25 a cognition parameter representing the degree of "cognition"

being tacit knowledge with respect to the brand, an interaction parameter representing the degree of "interaction" being explicit knowledge with respect to the brand, and a coherence parameter representing the degree of "coherence" being another
5 tacit knowledge with respect to the brand, and

arrangement of these parameters is set on a circulation path in the order described above in the model format.

3. A brand-creation process evaluation system according to claim 2, wherein

10 the dynamic evaluation parameters further include a characterization parameter representing "characterization", which serves as an opportunity for shift from "contact" with a brand to "cognition" of the brand, and an alignment parameter representing "alignment" that appears when "interaction" of
15 the brand shifts to "coherence", and

the model format sets arrangement of the characterization parameter in association with a path from the contact parameter to the cognition parameter and sets arrangement of the alignment parameter in association with a path from the interaction
20 parameter to the coherence parameter.

4. A brand-creation process evaluation method, comprising:

acquiring information on a model format representing a cyclic process of brand knowledge creation in which arrangement
25 of dynamic evaluation parameters, which correspond to groups

of indices obtained by factor analysis of several indices for dynamic evaluation of a brand, respectively, is set;

acquiring dynamic evaluation parameters for a target brand to be evaluated;

5 creating a brand-creation process evaluation model of the target brand by arranging the dynamic evaluation parameters for the target brand in positions set in the model format with reference to information of the model format; and

10 outputting information on the created brand-creation process evaluation model.

5. A brand-creation process evaluation method according to claim 4, wherein

15 the dynamic evaluation parameters include a contact parameter representing the degree of "contact" with a brand, a cognition parameter representing the degree of "cognition" being tacit knowledge with respect to the brand, an interaction parameter representing the degree of "interaction" being explicit knowledge with respect to the brand, and a coherence parameter representing the degree of "coherence" being another
20 tacit knowledge with respect to the brand, and

arrangement of these parameters is set on a cyclic path in the order described above in the model format.

6. A brand-creation process evaluation method according to claim 5, wherein

25 the dynamic evaluation parameters further include a

characterization parameter representing "characterization", which serves as an opportunity for shift from "contact" with a brand to "cognition" of the brand, and an alignment parameter representing "alignment" that appears when "interaction" of
5 the brand shifts to "coherence", and

the model format sets arrangement of the characterization parameter in association with a path from the contact parameter to the cognition parameter and sets arrangement of the alignment parameter in association with a path from the interaction
10 parameter to the coherence parameter.

7. A program for brand-creation process evaluation that causes a computer to execute processing for:

acquiring information on a model format representing a cyclic process of brand knowledge creation in which arrangement
15 of dynamic evaluation parameters, which correspond to groups of indices obtained by factor analysis of several indices for dynamic evaluation of a brand, respectively, is set;

acquiring dynamic evaluation parameters for a target brand to be evaluated;

20 creating a brand-creation process evaluation model of the target brand by arranging the dynamic evaluation parameters for the target brand in positions set in the model format with reference to information of the model format; and

outputting information on the created brand-creation
25 process evaluation model.

8. A program for brand-creation process evaluation according to claim 7, wherein

the dynamic evaluation parameters include a contact parameter representing a degree of "contact" with a brand, a cognition parameter representing a degree of "cognition" being tacit knowledge with respect to the brand, an interaction parameter representing a degree of "interaction" being explicit knowledge with respect to the brand, and a coherence parameter representing a degree of "coherence" being another tacit knowledge with respect to the brand, and

arrangement of these parameters is set on a cyclic path in the order described above in the model format.

9. A program for brand-creation process evaluation according to claim 8, wherein

the dynamic evaluation parameters further includes a characterization parameter representing "characterization", which serves as an opportunity for shift from "contact" with a brand to "cognition" of the brand, and an alignment parameter representing "alignment" that appears when "interaction" of the brand shifts to "coherence", and

the model format sets arrangement of the characterization parameter in association with a path from the contact parameter to the cognition parameter and sets arrangement of the alignment parameter in association with a path from the interaction parameter to the coherence parameter.

10. A computer readable recording medium having stored therein a program according to claim 7.

11. A brand-creation process evaluation system, comprising:

5 means that acquires a contact parameter representing a degree of "contact" with respect to a target brand to be evaluated;

means that acquires a cognition parameter representing a degree of "cognition" being tacit knowledge with respect to
10 the target brand;

means that acquires an interaction parameter representing a degree of "interaction" being explicit knowledge with respect to the target brand;

means that acquires a coherence parameter representing
15 a degree of "coherence" being another tacit knowledge with respect to the target brand;

model format storing means that stores information on a model format that sets arrangement of the contact parameter, the cognition parameter, the interaction parameter, and the
20 coherence parameter such that the parameters are located in order on a cyclic path;

model creating means that creates a brand-creation process evaluation model of the target brand by arranging the acquired contact parameter, the acquired cognition parameter,
25 the acquired interaction parameter, and the acquired coherence

parameter in positions set in the model format with reference to information of the model format; and

output means that outputs information on the brand-creation process evaluation model created by the model
5 creating means.

12. A brand-creation process evaluation system according to claim 11, further comprising:

means that acquires a characterization parameter representing "characterization", which serves as an
10 opportunity for shift from "contact" with a brand to "cognition" of the brand; and

means that acquires an alignment parameter representing "alignment" that appears when "interaction" of the brand shifts to "coherence", wherein

15 the model format of the model format storing means sets arrangement of the characterization parameter in association with a path from the contact parameter to the cognition parameter and sets arrangement of the alignment parameter in association with a path from the interaction parameter to the coherence
20 parameter, and

the model creating means arranges the acquired characterization parameter and the acquired alignment parameter in positions set in the model format.

13. A brand-creation process evaluation method,
25 comprising:

acquiring a contact parameter representing a degree of
"contact" with respect to a target brand to be evaluated;

acquiring a cognition parameter representing a degree
of "cognition" being tacit knowledge with respect to the target
5 brand;

acquiring an interaction parameter representing a degree
of "interaction" being explicit knowledge with respect to the
target brand;

acquiring a coherence parameter representing a degree
10 of "coherence" being another tacit knowledge with respect to
the target brand;

acquiring information on a model format that sets
arrangement of the contact parameter, the cognition parameter,
the interaction parameter, and the coherence parameter such
15 that the parameters are located in order on a cyclic path;

creating a brand-creation process evaluation model of
the target brand by arranging the acquired contact parameter,
the acquired cognition parameter, the acquired interaction
parameter, and the acquired coherence parameter in positions
20 set in the model format with reference to information of the
model format; and

outputting information on the created brand-creation
process evaluation model.

14. A program for brand-creation process evaluation that
25 causes a computer to execute processing for:

acquiring a contact parameter representing the degree of "contact" with respect to a target to be evaluated;

acquiring a cognition parameter representing a degree of "cognition" being tacit knowledge with respect to the target
5 brand;

acquiring an interaction parameter representing a degree of "interaction" being explicit knowledge with respect to the target brand;

acquiring a coherence parameter representing a degree
10 of "coherence" being another tacit knowledge with respect to the target brand;

acquiring information on a model format that sets arrangement of the contact parameter, the cognition parameter, the interaction parameter, and the coherence parameter such
15 that the parameters are located in order on a cyclic path;

creating a brand-creation process evaluation model of the target brand by arranging the acquired contact parameter, the acquired cognition parameter, the acquired interaction parameter, and the acquired coherence parameter in positions
20 set in the model format with reference to information of the model format; and

outputting information on the created brand-creation process evaluation model.